

Khushboo Chandnani

Senior Product Designer | kcdesigner21@gmail.com | [Portfolio](#) | San Jose, California | (+1) 317-720-5928

PROFESSIONAL EXPERIENCE

User-focused Designer with 5+ years of experience across healthcare, financial systems, medtech, and enterprise platforms. Skilled in end-to-end UX, user research, scalable design systems, and AI-assisted design workflows using Figma, Sketch, Cursor, and Claude. Experienced in collaborating closely with cross-functional teams to create intuitive, accessible, and data-driven designs, with working knowledge of front-end implementation and production-ready code collaboration.

PROFESSIONAL EXPERIENCE

Senior Product Designer | Intuit (Contract)

August 2025 – Present

- Leading the UX design process for replatforming and reimagining Intuit's internal resource and execution tools, focusing on improving usability, scalability, collaboration, and adherence to accessibility standards across multiple internal teams and workflows.
- Conducted 10+ user interviews and collaborative design sessions leveraging AI-assisted feature design to uncover pain points, translating insights into detailed workflows, wireframes, and high-fidelity prototypes using Figma to rapidly iterate and validate concepts in close partnership with leadership, product, and engineering.
- Launched the first phase of the redesigned platform, increasing usability scores from 44% to 70% and reducing average task completion time by 30%; also contributed to front-end implementation using Cursor and Claude-assisted workflows to build, iterate, and push production-ready code faster.

Senior Product Designer | Johnson and Johnson Medtech (Contract)

Jan 2024 – Jan 2025

- Led mobile design for high-fidelity app prototypes and detailed medical imaging interface designs, applying shared styles and libraries to ensure consistency across mobile-first surgical planning tools, improving usability and accelerating delivery timelines by 25%
- Created high-fidelity mobile app prototypes and detailed medical imaging interface designs using shared styles and libraries, which helped maintain consistency across mobile-first surgical planning tools and accelerated delivery timelines by 25%.
- Co-developed and maintained a comprehensive enterprise design system, applying tokenization and building a robust component library, reducing inconsistencies by 30% and validating improvements through design metrics.

UX Researcher and Designer | Luddy School of Informatics and Computing (IUI)

Aug 2022 – Dec 2023

- Conducted user research and contextual inquiries with 35+ healthcare professionals to improve newborn care workflows, leading to a 35% improvement in process efficiency for the NeoRoo mobile app.
- Designed intuitive UI solutions using Sketch for wireframes and early visual concepts, then transitioned to Figma for interactive prototypes and stakeholder reviews.
- Developed reusable design patterns in both tools to support consistent delivery across multiple research-led healthcare projects.

UX/UI Designer | Enovation Controls

Jun 2023 – Aug 2023

- Designed UI for marine interfaces, using Sketch to iterate on layouts across 18+ device types rapidly.
- Paired with Developers to build a hybrid design system, allowing efficient collaboration and visual consistency across platforms, contributing to a 35% improvement in usability.
- Prototyped and delivered an integrated marine application compatible with 5+ devices, using Figma components and design tokens to ensure cross-platform consistency, while collaborating with stakeholders for iterative design feedback and continuous UX enhancement.

UX Business Consultant | Ernst and Young LLP

Nov 2020 – Jul 2022

- Applied user-centered testing methodologies and implemented iterative design enhancements using wireframes and prototypes for enterprise platforms, reducing IT risk by 75% while ensuring compliance, integration, and improved user satisfaction.
- Led six large-scale statutory audits for global financial clients, aligning regulatory compliance with intuitive UX solutions in Figma to minimize user friction, uncover critical insights, and strengthen risk mitigation strategies.
- Designed and deployed an automated Excel Macro, increasing testing efficiency by 22% and reducing manual effort by 45%, allowing greater focus on innovation and strategic planning across project cycles.

PROJECT

CulturVerse - Sustainable Cultural Tourism for Mobility Disabled people

- Designed an AR/360° platform in Figma to help 3.6M housebound users with disabilities virtually explore cultural landmarks, improving accessibility and immersion through clear interaction patterns.
- Used user research, journey mapping, and rapid prototyping in Figma to refine real-time volunteer guidance features.
- Developed inclusive experience flows and scalable components that support sustainable tourism models.

EDUCATION

MS in Human Computer Interaction, Indiana University, Indianapolis | GPA: 3.98

Aug 2022 - May 2024

BE in Information Technology, University of Mumbai | GPA: 3.75

Jul 2016 - Aug 2020

TECHNICAL SKILLS

- **Design & Research Methods:** UX Design, Visual Design, Product Design, User Research, Interaction Design, Web Design, Wireframing, User-Centered Design, Responsive Design, Content Design, Usability Studies, Affinity Mapping, Journey Mapping, Competitive Analysis, Information Architecture, Typography, Mockups, Prototyping, User Requirements, Design Systems, A/B Testing, Heuristic analysis
- **Tools & Technologies:** Figma, Sketch, FigJam, Adobe Creative Suite (Photoshop, Illustrator, InDesign, After Effects), Webflow, Balsamiq, Miro, Excel, PowerPoint, HTML, CSS, JavaScript, React JS, Angular JS, Git, WCAG, Salesforce, Azure, Power BI, Tableau, Claude Code, Cursor